

Dear FCC:

Please considerate my support regarding the use of VRS. I am pretty frustrated about being delay of time VRS is blocked and sometimes I have to wait approximately 20-30 minutes to get in touch with the VRS.

It is very essential to deaf customers like me equally accessible by setting up one system just like the telephone. This way will make more much easier for me to communicate with any hearing users effectively.

Please make whole video relay service (VRS) the same accessibility as well as others in the hearing world.

Thank you for this opportunity to review my concern.